CIO SUPPORT SERVICES

More than ever, organizations need knowledgeable, business-oriented CIOs to drive business outcomes through IT alignment. In turn, federal CIOs need support from a team of competent, reliable professionals to stay up to date with today's complex IT environment. Without the necessary resources and support, IT and business may spin their wheels or start to diverge.

At **Fusion PPT**, we know what it takes for CIOs and IT to help an organization achieve its mission goals, while meeting needs for compliance and cost control. With an extensive track record in both the public and private sector, our CIO Services support fundamental changes in operating paradigms resulting from cloud-based services, consumption-based pricing models and rapidly accelerating innovation cycles that require new, lightweight and adaptable approaches to measurement and metric development. You can leverage our skills and expertise to get ahead of the curve, plan strategically, achieve cost savings and execute effectively.

IT STRATEGIC PLANNING

Fusion PPT works with agency leaders to develop customized IT roadmaps, matching mission strategies with a variety of technology architectures such as cloud hosting, software as a service (SaaS), virtual desktop infrastructure (VDI), remote infrastructure monitoring and management, 24×7 help desk services, backup and disaster recovery (BDR), business continuity, IT improvement metrics and goals, process improvements, development of IT Service Level Agreements (SLA's), RFI's, RFP's, vendor performance analysis and developing a prioritized list of what needs to get done. **Fusion PPT**'s IT Strategic Planning deliverables focus on actionable, measurable activities that can be immediately utilized to align technology investments to mission needs.

IT PORTFOLIO MANAGEMENT

Today, most federal organizations require support to manage an ever increasing complex IT portfolio. **Fusion PPT**'s experience focuses on five critical areas that **span People, Process and Technology**:

- **Strategic Alignment** - Structure IT projects to support agency objectives.
- **Project Selection** - Develop a consistent process and scoring methodology to select projects to realize value.
- **Prioritize Portfolio of Projects** - Develop and prioritize the portfolio of projects consistent with legislative mandates and agency goals.
- **Workforce Management** - Allocate existing workforce to project priorities, identify gaps in talent, develop plans to acquire and retain management and technical talent to support Agency initiatives.
- **Balanced Scorecards** - Baseline and track portfolio performance based on metrics that are applicable to your organization.

Federal agencies rely on **Fusion PPT** to drive closer alignment between organizational goals and IT capabilities to drive successful outcomes for the entire organization.